

Committee: Scrutiny

Agenda Item

Date: 2 September 2013

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Title: Planning Performance Review

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Item for information

Summary

1. Appended to this report are the last five quarters' results for Planning performance indicators as have been presented to the Performance and Audit Committee.

Recommendations

2. None

Financial Implications

3. None. There are no costs associated with this report.

Background Papers

4. None

Impact

- 5.

Communication/Consultation	None
Community Safety	None
Equalities	None
Health and Safety	None
Human Rights/Legal Implications	None
Sustainability	None
Ward-specific impacts	None
Workforce/Workplace	None

Situation

6. At the last meeting of the Scrutiny Committee, the issue of performance within the Planning service was raised by one member. The Director of Corporate Services advised members that performance was improving and it was agreed that performance information relating to the Planning service would be presented at the next Scrutiny meeting to demonstrate this.
7. The Performance and Audit Committee is the body with responsibility for scrutinising the health of council services through a series of performance indicators and the Planning service has received considerable attention in the past year. The Assistant Director of Planning and Building Control has attended the committee multiple times in 2012/13 to outline and discuss improvement plans.
8. The latest performance figures demonstrate a considerable improvement in all areas of Planning performance and at its August meeting, the Performance and Audit Committee noted that while the challenges facing the service had been significant, they had been addressed and there had been a significant improvement over the last two quarters.
9. Results for the first two months of Quarter 2 demonstrate a continued improvement, with the application validation indicator (PI 30) achieving 94 per cent in July and 98 per cent in August.